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**INTRODUCTION**

Little Secrets Pty Ltd (venyu.com.au) operates the following websites across desktop, mobile and social media (including any subdomains):

* venyu.com.au;
* venyusecrets.com.au;
* fleurieuweddings.com.au; and
* fleurieuweddings.com,

collectively known as the “**Websites**” in this Privacy Policy.

This Privacy Policy sets out the manner in which we collect, use, disclose and manage personal information. By using the Websites, subscribing to our services or entering into an agreement with us in relation to the Websites, you are taken to have read, and agreed to the collection, use, disclosure and handling of your personal information in accordance with this Privacy Policy.

We may modify this Privacy Policy at any time. You should review this Privacy Policy periodically so that you are updated on any changes. If you are a customer and the modification would result in a material change to either party’s rights or obligations and, for that reason, may cause you material detriment, we will give you at least 30 days’ written notice via email before the modification is to take effect and you may terminate your agreement with us during this period if you consider that the modification will cause you material detriment. For non-material changes we make that would not cause material detriment to a customer, we will give customers at least 30 days’ written notice, before the modification is to take effect, but customers may not terminate as a result of this modification during this period.

**RESPECTING INFORMATION PRIVACY**

We recognise the importance of protecting personal information. We do not collect sensitive information as defined under the Privacy Act 1988 (Cth) (“**Privacy Act**“), such as racial or ethnicity information, political opinions or associations, criminal records or health information.

In collecting and handling personal information, we are bound by the Privacy Act, including the Australian Privacy Principles (“**APPs**“), and applicable privacy regulations.

**THE PERSONAL INFORMATION WE COLLECT ABOUT YOU**

venyu.com.au may collect personal information about you including, but not limited to your name, address, phone number, email, gender, occupation, personal interests and any other information provided. If you access any of our services through a social network site such as Facebook, we will collect limited information provided to us by that social network site, such as user name, site ID and email address.

We may also collect non-personal information about you including, but not limited to, data relating to your activities on the Websites (including IP addresses) via tracking technologies such as cookies, web beacons and measurement software or data relating to survey responses.

You acknowledge that the personal information you provide us and which we collect from you, is your own information or information which you have been authorised to provide to us.

**HOW WE COLLECT YOUR PERSONAL INFORMATION**

venyu.com.au may collect personal information about you from a variety of sources including, but not limited to:

  (a)  registering to use the Website;

  (b)  logging in to use our Websites via your social networking site (“**SNS**“) account;

  (c)  subscribing to receive Alerts and filling in forms, applications, surveys or research, participating in promotions and competitions on the Websites or websites of our service providers;

  (d)  contacting us or our service providers for any reason including, but not limited to, reporting a problem with the Websites, requesting further services or seeking our assistance;

  (e)  posting or contributing material on our Websites;

  (f)  using our services and any credit provided by us in connection with those services (see our Credit Reporting Policy below for more detail); and

REA Group may collect personal information about you if you:

  (a)  subscribe to receive email alerts, media releases and other news relating to Little Secrets Pty Ltd through the Websites.

We may also collect your personal information through our related bodies corporate, our service providers and third parties so that we may provide a better or more relevant service or product to you.

If you apply to us for credit, we may also obtain personal information about you from credit reporting bodies (see our Credit Reporting Policy below for more details), other credit providers, existing or previous suppliers of goods or services, your bank and certain other businesses for the purposes of assessing your application.

**HOW WE USE YOUR PERSONAL INFORMATION**

We use the personal information we have collected largely for the purpose of providing you with products and services that you have requested, responding to your inquiries, creating and maintaining your account and ensuring you comply and adhere to our website terms of use.

More specifically, venyu.com.au may use personal information which it has collected to:

  (a)  ensure that content from the Websites is presented in the most effective manner for you and for your computer;

  (b)  provide a better or more relevant service or product to you, for instance by automatically populating forms on the Websites when you make enquiries of selected venues;

  (c)  combine your personal information with information that venyu.com.au has collected from its service providers, third parties, cookies or web beacons in order to provide you with a better or more relevant and personalised experience and to improve the quality of its services and the services of third parties. For example, we may combine behavioural data we have collected about you through the use of cookies or web beacons and combine it with your personal information from requests you send to third parties through our website;

  (d)  personalise and customise your services, experience, advertising and content that you view and engage with on the Websites or the websites of venyu.com.au service providers and business partners

  (e)  respond to or provide you with service, products, information and assistance that you request from venyu.com.au;

  (f)  contact you to conduct surveys, research and feedback about our products, services or the Websites;

  (g)  verify your identity when you register or log into our Websites via your SNS account and remind you of your password and username;

  (h)  allow you to participate in interactive features of our service, when you choose to do so;

  (i)  help carry out our obligations arising from any contracts entered into between you and us;

  (j)  to assess your application for credit as a business in connection with our services;

  (k)  notify you about changes to our products and services.

If all or part of this information is not provided, we may not be able to provide these services.

**USING AND DISCLOSING YOUR PERSONAL INFORMATION FOR MARKETING PURPOSES**

We may:

  (a)  use your personal information to provide you with information about offers, promotions, goods or services, which we believe may be of interest to you; and

  (b)  share your information with our service providers and other third parties so that they can provide you with products or services on our behalf or help us to provide you with the requested products or services including contacting you in relation to the products or services.

If we do contact you by using your personal information in accordance with either of the above, we will give you the opportunity to request that your information not be used for further direct marketing in the future.

**HOW WE DISCLOSE YOUR PERSONAL INFORMATION**

We may disclose personal information to our related bodies corporate, service providers or business partners.

We may also disclose your personal information:

  (a)  to venues that have listings or advertising on our Websites and which you have requested information from by submitting an enquiry;

  (b)  to our service providers, so that they can provide you with products or services on our behalf or products or services that you have requested directly from them;

  (c)  to third parties where you have requested information, services or products from them;

  (d)  in conjunction with a sale or similar transfer of a business;

  (e)  if you apply to us for credit, to:

          (i) credit reporting bodies (for the purpose of obtaining credit reporting information about you and other permitted purposes – see our Credit Reporting Policy below for more details); and

          (ii) other credit providers, existing or previous suppliers of goods or services, your bank and certain other businesses for the purposes of assessing your application;

  (f)  relevant public, government or regulatory authorities, our legal representatives or other concerned parties, in special situations where we have reason to believe that disclosing your personal information is necessary to help identify, contact or bring legal action against anyone damaging, injuring, or interfering (intentionally or unintentionally) with our rights or property, users or anyone else who could be harmed by such activities; and

  (g)  where we are otherwise authorised or required by law to do so.

If you request information from any organisation through our Websites, you will need to check their privacy policy to find out how they handle your personal information. We are not responsible for the way these organisations collect, use, disclose or handle personal information you provide to them through our Websites.

**DISCLOSURE AND STORAGE OF PERSONAL INFORMATION OUTSIDE AUSTRALIA**

Personal information submitted by VENYU’s customers and visitors to our Websites may be held on servers located in Australia or in the data centres of Little Secrets Pty Ltd’s outsourced data processors with data centres in Australia, the United States of America, Europe and Asia. We transfer data outside of Australia to our service providers in order to obtain secure storage, back-up and data retrieval services and to provide services. Little Secrets Pty Ltd has implemented policies and procedures to safeguard the secure storage and processing of data with its related companies and has verified the security arrangements of its outsourced data processors. When you provide us with your personal information you give us your consent to store your personal information outside of Australia for the purposes described above.

Where we have obtained your consent to do so, we may also share your personal information with our service providers and other third parties located outside Australia so that they can provide you with any products or services requested by you, including contacting you in relation to the products or services. As these entities are located outside of Australia, they are not required to comply with the Privacy Act and you will not be able to seek any redress under the Privacy Act in connection with the use of your information.

**SECURITY**

We strive to ensure the security, integrity and privacy of personal information we collect. We have established safeguards and use reasonable security measures to protect your personal information from unauthorised access, modification and disclosure. Our employees, contractors, agents and service providers who provide services related to our information systems, are obliged to respect the confidentiality of any personal information held by us. We review and update our security measures in light of current technologies. Unfortunately, no data transmission over the internet can be guaranteed to be totally secure.

**CORRECTION AND ACCESS**

We will endeavour to take all reasonable steps to keep accurate and up to date, any information which we hold about you. If, at any time, you discover that information held about you is incorrect or you would like to review and confirm the accuracy of your personal information, you can contact us.

You can also gain access to the personal information we hold about you, subject to certain exceptions provided for by law. To request access to your personal information, please contact us.

**COMPLAINTS RESOLUTION**

Little Secrets Pty Ltd is committed to providing its customers with a fair and responsible system for the handling of complaints.

If at any time you have any concerns, complaints or questions in relation to your privacy or the operation of venyu.com.au please contact us so that we may resolve your concerns.

For more information about privacy issues in Australia and protecting your privacy, visit the [Office of the Australian Information Commissioner’s](http://www.privacy.gov.au/) website.

**COOKIES AND WEB BEACONS**

We use cookies, web beacons and measurement software and tools on the Websites and so do our services providers and third parties such as our analytics, advertising or ad serving partners. We use and disclose the information collected through the use of cookies, web beacons and measurement software and tools in accordance with this Privacy Policy. This includes using the information to report statistics, analyse trends, administer our services, diagnose problems and target and improve the quality of our products and services. We may allow other third parties to use their own cookies and web beacons to collect information about your visits to the Websites.

We may combine our cookies, information collected through the cookies and web beacons on the Websites with other information (including information collected by third parties using their own cookies and web beacons and providing our cookies and information to third parties) and use analytics services such as Firebase Analytics – to provide better or more relevant services and advertising to you on the Websites and third party websites. Our service providers and other third parties may do the same in order to provide more relevant services and advertising to you through other websites that you may visit.

**COOKIE CHOICES**

If you do not want information collected through the use of cookies, web beacons or measurement software and tools, you may be able to delete or reject Cookies or some of the measurement software features through your browser or the settings section of your mobile or tablet device. Disabling these features may cause some of the functions on the Websites and REA Group Website, or products and services not to work properly.

**APPLICATIONS, WIDGETS OR LINKS TO OTHER WEBSITES**

We provide links to websites outside of the Websites as well as to third party websites. We also allow some third parties to display widgets and applications on our Websites that allow you to interact and share content including social media buttons such as Facebook share and like, Twitter, Pinterest and Google+. These linked sites, applications and widgets are not under our control, and we cannot accept responsibility for the conduct of companies linked to the Websites, or their collection of information through these third party applications or widgets. Before disclosing your personal information on any other website, or using these applications or widgets we advise you to examine the terms and conditions of using that website and the relevant third party’s data collection practices and controls in their privacy policy.

**Last update August 2017**